# Effective Process & Methodology in Managing Misconduct

2 Day Industrial Relations Workshop

"Learn how to manage employee's misconduct issue diligently and wisely to maintain the work environment progressive."

#### Suitable for

Senior Managers, Managers, Top Management, Middle Management, Engineers and Supervisor

#### **Course Description**

Disciplinary issues pertaining to work misconduct not only being unproductive but at the same time renders the Management being ineffective by losing out unnecessary time and cost to a case. Every leader of any given department should know how to **tackle the issue diligently and wisely** so to maintain the work environment progressive, healthy and conducive. Misconduct at the work place may also implicate the **company's reputation** should it be poorly handled or being neglected. Proper and basic understanding on this topic is very much crucial to the Managers in order to manage the work force.

#### **Course Objectives**

At the end of the training, participants will be able to:

- Handle disciplinary problems more efficiently and effectively
- Work towards creating a better working environment to reduce employee misconduct
- Handle investigations and domestic inquiries professionally
- Ensure proper documentation to protect employer's interests

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#### **Course Content**

#### 1. Types of misconduct

- List of minor misconduct
- List of major misconduct
- Upgraded misconduct.

#### 2. Work misconduct

- Negligence
- Work Accidents
- Fail to complete assignments

#### 3. Moral misconduct

- Sexual harassment
- Any other immoral acts

#### 4. Disciplinary misconduct

- Absenteeism
- Breach of company policy
- Insubordination

#### 5. Criminal misconduct

- Criminal breach of trust
- Theft
- Rape.

#### 6. Disciplinary procedures

- Understanding the steps to be taken
- Counselling
- Reminders
- Warning

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#### 7. Domestic Inquiry

- The process
- The persons involves
- The standard practice.

#### 8. Probationers vs. Confirmed employees

- Compensation
- Liability.

#### 9. Poor performance

- How to gauge a performance?
- Performance improvement plan (PIP)
- Is poor performance misconduct?

#### 10. Punishment

- Types of punishment
- How to decide the punishment?
- Punishment lay down under Employment Act.

#### Methodology

Comprised mostly of lectures with interpretation examples given by the facilitator. To assist and gauge the level of participant understanding, interactive workshops; and question & answer session is included.

#### Other Details:

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